

Ongoing Service Provided to You (we will tell you if VAT is payable in addition to any of the fees noted below)		Partner	Engaged	Valued Plus	Valued
Your Portfolio Report, providing updated information and valuations of your plans:	Updated 6 monthly or on request	~	-	-	-
	Updated annually	-	~	~	✓
Your Capital Schedule, a one-page summary of your overall net worth:	Updated 6 monthly or on request	1	-	-	-
	Updated annually	-	✓	1	-
	Updated only when a meeting has been arranged	-	-	-	✓
Annual Suitability Assessment of your plans, against your goals and objectives, to ensure they remain on track and suitable.		~	~	~	-
Reviewing existing plans (e.g. contribution level or investment strategy)		1	1	~	£450
Meeting with your dedicated Chartered Financial Planner - Face 2 Face, Video or Telephone:	Meeting at a UK location of your choice - as and when required	√	-	-	-
	Meeting at your home or business - annually	✓	✓	-	-
	Meeting at our office in Lanark - annually	1	✓	√	-
	Meeting is available, for an additional fee (agreed prior to a meeting taking place and at adviser discretion)	-	-	-	£500
You will be assigned a dedicated point of contact, supporting your Chartered Financial Planner:	Diploma Qualified Paraplanner	1	✓	-	-
	Client Support Executive	-	-	~	-
EBS will be appointed as your financial planner with your plan providers.		1	1	~	✓
You will receive our quarterly newsletter by email.		~	~	~	~
Lifestyle Planning: looking at your cashflow from all sources, to assist you with future income planning.		1	-	-	-
Priority Response Service: which commits us to respond to your queries as a priority.		~	-	-	-
Discounted initial fees for new advice or top ups to existing investments.		~	-	-	-
Second Opinion Service: we will discuss any general queries relating to your wider financial arrangements incl. cash deposits.		~	~	-	-
Professional Liaison Service: Working with your existing legal and accountancy professionals. We will offer to assist you in appointing an appropriate professional if your circumstances require this.		~	~	-	-
Remove the Hassle Service: Where we offer to review your financial records, as requested by you, and offer advice and assistance on what records should be retained.		~	~	-	-
Liaising with providers/platforms to manage income or withdrawals from your plans, incl. changes to existing arrangements.		~	~	~	£350
New withdrawal or income request: From existing investments From existing pensions		~	~	£350 £500	£450 £600
Managing the cash positions within your plans (where applicable).		1	~	~	✓